



May 2010

**ATTN: Director of Nursing, Director of Pharmacy, Director of Materials Management, Director of Biomedical Engineering and Director of Hospital IT**

**RE: Maintenance Release Announcement for:**

- **Guardrails® CQI Reporter software, version 9.2.1**
- **Alaris® System Maintenance software, version 9.4.1**
- **Alaris® Systems Manager or Mobile Systems Manager, version 9.2 update**

Some customers have reported encountering an "Object reference not set to an instance of an object" message when using Guardrails® CQI Reporter. Customers who experience this error are prevented from generating charts and reports on Guardrails® CQI Reporter due to a software code issue. Code changes were made to correct this issue with the Guardrails® CQI Reporter and Alaris® System Maintenance software. The software was also optimized to improve export-import functionality of data, especially for large CQI databases.

Though the error occurs in Guardrails® CQI Reporter, the correction requires an updated install to Guardrails® CQI Reporter, Alaris® System Maintenance, AND the Alaris® Systems Manager or Mobile Systems Manager to be deployed. Wireless network customers that have the Alaris® Systems Manager or Mobile Systems Manager must be updated to support the software correction.

**For Alaris® infusion customers with wireless connectivity, the Alaris® Systems Manager or Mobile Systems Manager must be upgraded before installing the new Guardrails® CQI Reporter and Alaris® System Maintenance software on your computer.**

If you would like additional technical information, please refer to Service Bulletin 542 which will be posted on the CareFusion web site or contact the CareFusion Technical Support Center at (888) 812-3229.

If you are interested in receiving the maintenance release software, please email the CareFusion Logistics group at [CustomerSuppo34@carefusion.com](mailto:CustomerSuppo34@carefusion.com) to request your copies of the new software kits. Once you receive your new software disks and have installed your new software, please destroy your previous disks.

Thank you for your continued support.

Sincerely,

A handwritten signature in black ink that reads 'Gail Berglund'.

Gail Berglund  
Director, Marketing and Product Management  
Infusion Devices  
CareFusion

(Server)

A blue rectangular sticky note with handwritten text in black ink. The text reads: 'Brett Lankins' followed by a horizontal line, then 'IT' and '(Mark Himan)' below it.